

Claims Assistance Seminar

A special seminar, focusing on individual billing needs.

Pasadena

August 23 – August 25, 2004

9:00 a.m. – 4:00 p.m.

- A select group of classes led by Medi-Cal specialists.
- Four Claims Assistance Rooms available throughout the day.
- Claims brought to the seminar will receive individual review.

CCS Classes (daily)

- History of Claims Authorization and Claims Processing Enhancements
- Provider Paneling
- Service Authorization Requests and Service Code Groupings
- Claims Follow-Up and Resources
- CCS Emergency Services
- CCS and Other Health Coverage (OHC)

Basic Biller Classes (daily)

- Fraud, Waste and Abuse Prevention (new)
- HCFA 1500 and UB-92 Claim Form Completion
- Prior Authorization
- Recipient Eligibility
- Timeliness and Claims Follow-Up

Advanced Biller Classes

- Home Infusion (August 23 only)
- Family PACT (August 24 & 25 only)

Pasadena Conference Center

300 East Green Street

Pasadena, CA 91101

(626) 793-2122 (for directions)

www.pasadenacal.com

Register for a seminar by calling EDS at 1-800-541-5555.

Arrive at 8:30 a.m. to allow for parking and registration.

Classes are in a modular format and are usually 50 minutes long. Providers may attend any class they wish.

To view a complete 2004 Medi-Cal training schedule and available class times, visit the Provider Relations

Organization (PRO) Web site at

<http://pro.medi-cal.ca.gov> or call the Telephone Service Center (TSC) at 1-800-541-5555.

If an interpreter for the hearing impaired or a listening device is required, please call EDS at 1-800-541-5555 at least 10 days in advance of the seminar.